

Module 35: Solving Problems and Making Decisions

Problem Solving: Strategies and Obstacles

- Algorithms
- Heuristics
- Insight
- Confirmation Bias
- Mental Set

Forming Good and Bad decisions

- Intuition
- Representativeness Heuristic
- Availability Heuristic
- Overconfidence
- Belief Perseverance
- Framing

Perils and Powers of Intuition